

South Windsor Arena, Inc.  
P.O. Box 88 • 585 John Fitch Blvd., RT 5  
South Windsor, CT 06074



(860) 289-3401 • FAX: (860) 282-9423  
ORDER DESK ONLY: 1-800-HOCKEY-1  
www.hockey1.com

**Merchandise Return Form**  
I'm returning . . . (Please fill out form below.)

**1-800-HOCKEY-1**  
**(1-800-462-5391)**

| Qty. | Item Description | Color/Size | Price | Reason for Return |
|------|------------------|------------|-------|-------------------|
|      |                  |            |       |                   |
|      |                  |            |       |                   |

- Please replace returned item with identical product.
- Please credit my credit card, or send me a refund check if I paid by money order or certified check.

Instead, I'd like to receive the following product(s):

| Qty. | Item description | Color/Size | Price |
|------|------------------|------------|-------|
|      |                  |            |       |
|      |                  |            |       |

- I have enclosed a money order to cover additional cost of new item(s) ordered.

Amount \$ \_\_\_\_\_

- Please charge my credit card for additional cost of new item(s) ordered.

(Must be same card used on original order.) Amount \$ \_\_\_\_\_

- VISA    MasterCard

Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Name (Please Print exactly as it appears on card) \_\_\_\_\_ Signature \_\_\_\_\_

Name \_\_\_\_\_

St. Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (H) \_\_\_\_\_ (W) \_\_\_\_\_

Thank you for your order. If you have any questions please call one of our customer service representatives at 1-800-HOCKEY-1

Visit us on the web: [www.hockey1.com](http://www.hockey1.com)

If returning a product please affix the label below:

**FROM:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**TO:**

**South Windsor Arena/Hockey 1**  
Att: Returns  
585 John Fitch Blvd.  
P.O. Box 88  
South Windsor, CT 06074

**Comments**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**To Return A Product**

To return merchandise for an exchange or refund, please

1. Complete this form at left and enclose it with the product in a sturdy box.
2. Use the return mailing label attached to this form and return the box to us.

Please use return form. All returns must be made within 10 days of purchase, unused and in original packaging. Customer is responsible for all shipping charges. Special orders are non-returnable.

**Defective Merchandise:**

All items are guaranteed under the manufacturer's discretion. Some manufacturers may choose to repair rather than replace an item. No refunds or replacements will be given in the time it takes a manufacturer to repair or replace an item. Hockey sticks and blades are not guaranteed. Customer is responsible for all shipping charges. All prices are subject to change without notice. Not responsible for typographical errors.

Thank you for your business. Here at South Windsor Arena we pride ourselves in providing professional service. We make every effort to ensure that your order is correctly picked and shipped.

Order Taken by: \_\_\_\_\_

Order Picked by: \_\_\_\_\_

Processed by: \_\_\_\_\_

Shipped by: \_\_\_\_\_